**INTERNATIONAL STUDENT**

**SATISFACTION SURVEY**

**FACULTY OF COMMUNICATION**

The purpose of this survey is to find out about the opinions and ideas of our students for use in quality improvement processes. The survey includes your personal data primarily and the questions regarding your assessment of quality processes secondarily. There are 5-point Likert ratings in each survey item to reflect your satisfaction levels. Please indicate the items according to your satisfaction level. You’ll remain completely anonymous. You may also indicate your opinions and suggestions in the last section.

Your responses to this assessment are strictly confidential.

We thank you kindly for your cooperation and support.

Communication Faculty - Quality Committee - Quality Accreditation Office - International Office

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| PART 1: Personal Information (The information at this section will only be used for statistical purposes.)1. Department of Study :  (Please select...)
2. Gender : Female ( ) Male ( )
3. Age : (Please write in numbers**)**
4. Educational Status : 1. Grade( ) 2. Grade( ) 3. Grade( ) 4. Grade ( ) 5. Grade( )
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|  |  | *You may rate the following items on a scale from 1 (Strongly Disagree) to 5 (Strongly Agree). If you have no idea about any item, you may mark the option "N/A (Not applicable)"* |
|  | PART 2: SATISFACTION EVALUATION CRITERIA | 1 | 2 | 3 | 4 | 5 | N/A |
|  | Please indicate your level of agreement with each statement based on your experience | Strongly Disagree | Disagree | Partly Agree | Agree | Strongly Agree | No İdea |
| 1 | Before I made a choice, I had an idea about the features and content of the department/program I study. |  |  |  |  |  |  |
| 2 | I find the level of knowledge and skill acquisition of the department/program I study sufficient. |  |  |  |  |  |  |
| 3 | I find the academic staff’s ability to transfer knowledge and skills sufficient in the faculty. |  |  |  |  |  |  |
| 4 | The general attitude of lecturers towards students is satisfactory. |  |  |  |  |  |  |
| 5 | Communication of the head of the Department with students is satisfactory |  |  |  |  |  |  |
| 6 | I am satisfied with the department/program I study. |  |  |  |  |  |  |
| 7 | I find the number and variety of elective courses sufficient. |  |  |  |  |  |  |
| 8 | I find the working hours of computer laboratories sufficient. |  |  |  |  |  |  |
| 9 | I am satisfied with the internship opportunities provided by the Faculty. |  |  |  |  |  |  |
| 10 | I find the number and variety of student clubs sufficient. |  |  |  |  |  |  |
| 11 | I find the social and sports activities of the faculty sufficient. |  |  |  |  |  |  |
| 12 | I find the applied course opportunities of the faculty sufficient. |  |  |  |  |  |  |
| 13 | I like the internet services of the faculty. |  |  |  |  |  |  |
| 14 | I find the frequency of faculty announcements sufficient. |  |  |  |  |  |  |
| 15 | It is satisfactory that the faculty brings students together with experts in the relevant field. |  |  |  |  |  |  |
|  PART 3: Open-ended Question  Please indicate your additional comments. Giving any suggestion, you can provide to help improve overall education. |
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