

ISTANBUL MEDİPOL UNIVERSITY QUALITY POLICY

Policy Name	Quality Policy
Policy Owner	Istanbul Medipol University Rectorate
Policy Coordinator	Quality Commission Coordinator Quality Commission Quality Accreditation Office Directorate of Strategy Development Academic and Administrative Unit Quality Commissions
Policy scope	All academic and administrative units, academic staff, administrative staff, students
Approval and Effective Date	2015 Updated: December 29 th , 2022
Communication	Quality Commission-Quality Accreditation Office e-mail, phone
Website	https://www.medipol.edu.tr/universite/kurumsal-politikalar

Objective

Istanbul Medipol University was established with the aim of raising individuals who are focused on science and technology production, who can respond to the changing needs of society, and contribute to society and universal science with the gains it provides through qualified education and research.

"The quality policy determined in line with the mission, vision, goals and objectives of our university has been prepared to be effective, efficient, competitive in the fields of education, scientific research and social service, to increase stakeholder satisfaction, to focus on superior performance, to increase international recognition and prestige, to ensure the continuity of change and development by improving all processes together with internal and external stakeholders."

The Rectorate of Istanbul Medipol University undertakes to establish the necessary conditions to ensure compliance with the quality policy.

Scope

All academic and administrative units, academic staff, administrative staff and students are covered by this policy. The policy is announced through the official website and other communication tools.

Rules, principles and tasks

-Istanbul Medipol University adopts and ensures the implementation of the standards of national and international quality and accreditation systems in which its units and programs, especially YOKAK, are included.

-It aims to accredit education programs by prioritizing the needs, expectations and satisfaction of students and adopts a student-oriented education.

-Quality studies are carried out with an integrated approach throughout the institution under the leadership and facilitation of the Quality Commission, Quality Accreditation Office, academic unit quality commissions and administrative unit quality representatives.

-It carries out the integrated quality management system process by taking into account the principles of the quality management system in education, research, internationalization, social contribution and governance, and by adopting the understanding of increasing the belonging of administrative and academic staff, especially students, and establishing stable relationships with graduates and other stakeholders.

-It is based on the coordinated implementation of the goals, objectives, performance indicators, policies and business processes in the Strategic Plan in order to implement and improve the quality assurance system with an integrated quality management approach.

-With the quality management approach applied, the level of meeting the standards is meticulously monitored in the dynamics of the organization, flexible and harmonious practices are allowed, and individuals and units are given the opportunity to develop their creativity and innovation.

-Through the implemented quality management system, it aims to ensure a planned change and transformation in the organization for the future with the feedback obtained by measuring the results of stakeholder perception.

-Through the implemented quality management system, it supports the planning of processes related to the management of all resources, especially assets and manpower, on an effective and efficient basis.

-Provides support to units and management in directing performance and managing risk in the organization through quality processes.

-Creates indicators that provide foresight for the future by utilizing the power of data, information and know-how obtained as a result of quality management processes.

-It attaches importance to the appropriate and effective protection of information and documents, takes digitalization as a basis in this field as in many other fields, and uses document management systems supported by innovative and user-friendly technologies.

-Self-evaluation of academic and administrative units is carried out through unit internal evaluation reports (BIDR) prepared every year by ensuring stakeholder participation; the evaluation of the University is ensured through the Institutional Internal Evaluation Report (IER) prepared on the basis of these reports. In these processes, it is determined what is done well in the units and the University and what areas are open for improvement. Cooperation and participation is ensured through the participation of all units and review by senior management.

-It adopts effective documentation and management of the integrated quality management system, as well as setting quality targets and measuring them with performance indicators.

-In order to achieve the goals set in line with the integrated quality management system approach, the Quality Commission evaluates and analyzes the data obtained from academic and administrative units at regular intervals through the Directorate of Strategy Development Unit Quality Commissions, and monitors and executes the correction and improvement indicators according to the principles of participation and transparency.

-The Quality Accreditation Office carries out and monitors the processes and activities of the Quality Commission, ensures all necessary relations, organizes trainings within this scope, and conducts continuous internal evaluations.

-The dissemination of quality culture and the continuity of the quality assurance system are ensured by relevant directives and regulations. The tasks, authorities and responsibilities accepted by all stakeholders are identified. The quality policy is announced to internal and external stakeholders through the official website and awareness is created.

Execution

The quality policy is executed by the Rectorate of Istanbul Medipol University

Quality Coordinator, Quality Commission, Strategy Development Department, Quality-Accreditation Office, Academic Unit Quality Commissions and representatives, Administrative Unit Quality representatives carry out the duties and activities within the scope of "Istanbul Medipol University Quality Commission Directive" and contribute to the follow-up and continuous improvement of related processes.

Related Legislation: Istanbul Medipol University Quality Commission Directive

Approval Date:

Initial approval: December 2016

Update (1): December 29th, 2022

Update (2): March 29th, 2023